

UC5b - Seamless Claim (Claimless)

Description of the Use Case

UC5b defines the process to achieve a CAP seamless claim ('Click-and-Pay'), by prototyping the Smart Contract concept (automated payment requirements) onto the existing IACS distributed ledgers, mainly the Farm Dossier and the Area Monitoring System. The innovative approach will be enhancing the handling process done through the Geospatial application, or pre-filled application, and Checks by Monitoring, making use of fully automated processing of data.

UC5b will also produce EU-wide common tools to automatically categorise the farm typology and to simulate/calculate the value of payment rights.

Innovation in the Use Case

With the current CAP Regulation every beneficiary must submit every year an aid application, or payment claim, for each relevant area and animal measure. This process is burdensome for the beneficiary and the administration: data goes through complex eligibility checks to execute a payment or to apply a sanction. Frequently the handling cost overcomes the average value of a CAP subsidy. A partial solution is represented by the pre-filled application and GSAA, however beneficiary expectations are changing with the digital revolution and multi-channel experience, hence the claim handling methodology shall be reviewed. Payment anomalies are captured before the farmer can submit a claim and before the payment is done.

Benefits

UC5b has the purpose of demonstrating a re-routing of the traditional beneficiary journey and help improving the general level of IACS 'connectedness', upstream and downstream. It aims to reduce the sanctions, socio-economic costs and barriers for a wide range of stakeholders involved in the implementation of the CAP and enable the beneficiary to exploit all possible subsidy options (s)he is eligible to.

This will realise a seamless experience for the farmer, reduce the number of expensive on-the-spot-checks or follow up actions, and largely reduce the sanctions and thus the cost on appeals.

The trial of the Use Case will demonstrate:

- A reduction in the administrative burden for farmers and other actors compared to the current state of affairs
- An increase in the speed of innovation uptake in IACS by reaching a larger number of farmers involved in piloting new technologies

Involvement of stakeholders

AGEA will involve mainly farmers and other stakeholders (e.g. cooperatives, producers organisations, agents, processing factories, seeds suppliers, ...) that can provide validated evidence on the activity of a beneficiary and her/his eligibility to receive a payment, thus saving time and burden on checks.

Their involvement will be done through a selection of representative individuals participating to focus groups to validate the approach to seamless claim and seamless payment ensuring that it will fit for purpose and be accepted.